



# Making sure Retirees get the Benefits they Deserve

Energy Transfer Partners  
September 25, 2018



# Agenda

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## RHA<sup>®</sup> Program Renewal Results

### Plan changes and Impact

- Post 65
- Prescription Drugs

### Open Enrollment

- Timing
- Member Communications

### Next Steps

# Post 65 and Medicare Advantage Design Changes



## Addition of Teladoc

- Members are able to consult via telephone or online with a national network of U.S. board-certified family practitioners, PCPs, and internists
- More convenient & timelier alternative to ER and Urgent Care center visit for non-emergency care
- Doctors can diagnose, recommend treatment and write prescriptions , but may not order tests
- Available through Teladoc.com or mobile app
- Member cost share will always follow PCP

## Emergency Room Copay

- Increase to \$90

## Skilled Nursing Facility

- Increase copay from \$75 to \$100 for days 21-100

# Post 65 Prescription Drugs Changes



Implementing a hard safety edit to limit initial opioid prescription fills to no more than a 7-day supply

Enrolled Part D Drug Members will receive an enhanced CVS ExtraCare card in 2019. The new card includes 20% off CVS store-brand health-related items.



## 2019 Part D Changes

Manufacturer contribution in the Coverage Gap will increase from 50% to 70% .

Cost share maximum in the coverage gap reduces to 25 % for brand drugs

Implementing a hard safety edit to limit initial opioid prescription fills to no more than a 7-day supply

Enrolled Part D Drug Members will receive an enhanced CVS ExtraCare card in 2019. The new card includes 20% off CVS store-brand health-related items.

## Group MA 2019 Network Service Area

- 24 counties added to the Medicare Advantage PPO network
- States with expansion/counties added:
  - Georgia, Iowa, Illinois, Indiana, Michigan, North Carolina, New York, Oklahoma, Pennsylvania, Rhode Island, South Carolina, Washington
  - Members in these states will move from MA Extended Service Area (ESA) to MA PPO



**STAR Ratings**



**91%**

Members enrolled in plans  
rated 4 overall stars or higher

**4.0**

Overall weighted rating  
for MA plans

# Communications

- Communications will mail 1-2 week before the Open Enrollment start date (same as past years)
- The See What's Changing will include important updates for 2019
  - Teladoc will be a new benefit for Medicare Advantage members
  - All members using the bswift platform for enrollment will receive information on the decision support tools available on the website
    - Decision Support
    - Provider search

## Post 65 new retiree postcard



# Next Steps



October & November : October 29 through November 9

- Open Enrollment

December:

- New ID cards mailed to retirees who made changes





THANK YOU  
for your  
continued  
Support and  
Membership

